Feedback

Energy Stakeholder Engagement Scorecard

DukeClimateJustice.org

Criteria	Absent	Attempted/ Insufficient	Strong Effort	Exceptional
A concrete method exists and is used to collect and evaluate feedback about the process and meeting structure. Participants are aware of how and where to provide this feedback.				
Feedback findings, reasons for process changes, and the way feedback is incorporated are transparently communicated back to communities/participants.				
Advertising/notification channels are tracked for their effectiveness, especially for reaching new people/ groups, those most impacted by the decision, and/or those historically least involved in decision-making processes and are regularly evaluated and customized specific to the decision-making process (not using the same advertising for each different type of meeting and assuming that is sufficient).				
The decision-maker communicates back on how participant/community member feedback was or was not incorporated.				